



Milwaukee Continuum of Care Full Body Meeting
Thursday, April 25th, 2019, 9:30AM to 10:30 AM
Sojourner Family Peace Center, 609 W. Walnut St., Milwaukee, WI

Agenda

- 1) Welcome
- 2) Introductions (2 minutes)
- 3) Review and Approve February Meeting Minutes (2 minutes)
- 4) Review and Approve April Consent Agenda (2 minutes)
- 5) CoC Project Scoring Tools (Claire Shanahan) (5 minutes)
- 6) Review of CoC Governance Charter Working Draft (Claire Shanahan (10 minutes)
- 7) Racial Disparities Data for Wisconsin and Milwaukee CoC (Jesse Dirkman, Institute for Community Alliances) (30 minutes)
- 8) Community Impact Stories (5 minutes or as time allows)
- 9) Open Discussion/Announcements (5 minutes or as time allows)
 - **Memorial for the homeless at St. Ben's Thursday May 2nd at 3:00 PM, 924 W. State St. - the contact person for the service is Bill Mullooly: william.mullooly@ascension.org or (414) 765-0606**



Continuum of Care Full Body 2.28.2019 Meeting Minutes:

Claire Shanahan of the Lead Agency, City of Milwaukee, began with introductions and called for a review and motion to approve the December meeting minutes.

1st: Karl 2nd: Berdie **Motion carried by unanimous vote.**

Claire called for a review and motion to approve the February Consent Agenda

1st: Berdie 2nd: Karl **Motion carried by unanimous vote.**

Agenda Items in List

Lead Agency Announcements: Claire provided the group with status updates for the NOFA committee. The group will be using HUD's racial disparity analysis tool to determine if there are racial disparities seen in who is being served by CoC programs versus who is shown to be in poverty, and later looking at if there are racial disparities observed based on who is exiting homelessness into permanent housing among other outcome metrics for the CoC. Claire thanked Pathfinders for hosting this month's meeting. The Full Body was reminded of the schedule of meetings on alternate months. The meetings for the remainder of the year will take place at Sojourner Family Peace Center, 609 W. Walnut St. Claire reminded the group that meeting information will go out with e-newsletters and attendees can indicate requests to subscribe on the sign in sheet. Claire informed the group that Jesse Dirkman's presentation of racial disparities data for Wisconsin and Milwaukee will take place in the April meeting rather than today due to Jesse's illness.

HMIS Updates: Zach Ehmann of the Institute for Community Alliances informed the group of HMIS updates. The CoC will soon be submitting Point in Time count numbers to HUD and will also be submitting Housing Inventory chart to HUD indicating each project's capacity and utilization. We have moved to a new Coordinated Entry process in the CoC's service point data base using entry/exit based model that time stamps stages in the housing prioritization list referral and placement process. Zach reminded Service Point users to take the recorded training on this change, and refer to the Help Scout page for reference. This will provide articles, how to guides and recorded trainings. Personalized user dashboards for providers are forthcoming.

Coordinated Entry Update: Emily Kenney of IMPACT Inc. presented the new family initiative policy including prioritization factors, the shelter referral policy and procedure (revisions), and the Rapid Re-Housing for singles policies and procedure (a new policy) to the Full Body for their knowledge. Emily acknowledged one of the first things being done with Coordinated Entry was the set up of initiatives, realizing that we needed to break out subpopulations and prioritize them uniquely. The initiatives include projects for veterans, youth, families, with corresponding placement staffings taking place for



each population. There are also monthly “macro” meetings for the family and youth initiatives to address policy and strategies. Placement meetings are only for those involved in direct services. HUD requires that we prioritize based on length of time homeless and vulnerability. For families, we specifically prioritize chronically homeless families, families who are sleeping outdoors or in a place not meant for human habitation, families fleeing domestic violence or sex trafficking, family size (larger is higher priority), families with the oldest child of age 0-3 years, families who are experiencing a recurrence of homelessness post-permanent housing placement, disabling conditions of household members that affect housing, VI-FSPDAT (vulnerability index service prioritization decision assistance tool score), and length of time literally homeless (cumulative) in the last three years.

In reviewing the Rapid Re-Housing policy and procedure for singles, Emily acknowledged that we are doing this first time for Rapid Re-Housing (RRH) programs for singles. RRH providers decided to suggest splitting RRH into 2 types of prioritization groups: those with lower needs matched with Rapid Re-Housing for those who are first time homeless and assessed ability to move on from a program with shorter services, and those with higher needs that are also matched with RRH and need longer lengths of services. The group considered barriers to being an independent tenant and modified the CoC’s move on assessment tool to serve Rapid Re-Housing providers in assessing client needs as they progressed through the program. The RRH program types then accept clients from Coordinated Entry based on unique sets of prioritization factors. Low need RRH accepts clients based on prioritization factors in the following hierarchical order: first time homelessness in the last two years, staying outside, fleeing domestic violence or trafficking, modified move on assessment score where the high score is first, and length of time homeless. High need RRH accepts clients based on prioritization factors in the following hierarchical order: episodically homeless, staying outside, modified move on assessment score where the lowest score is first, cumulative length of time homeless in last 3 years, fleeing domestic violence or trafficking, indicating “yes” in response to disabling condition question, and VI score.

The family initiative policy addresses part of how we end family homelessness. IMPACT now has a brand new prevention project within Coordinated Entry. With prevention, we will try to have two case managers work with people in Category 2 situations to help them self-resolve, if that does not work they can proceed with assessments for other resources. Earlier on we had housing needs and shelter needs addressed separately within Coordinated Entry, and now this becomes one prioritization list. The current CE assessment looks at what makes families most vulnerable and scope of housing needs. Shelters noticed families were going from shelter to shelter which did not allow enough time to get into housing. In a separate Coordinated Entry policy the practice of having housing placement staffing meetings was created, alongside the macro meetings. Everyone now abides by a CoC Housing First policy that was approved in March of 2018. Emily brought to the group’s attention that Hope House has changed their model. They are no longer technically an emergency shelter – they are now a joint temporary housing –RRH project serving families. Everybody who goes into this project’s temporary housing has to have a housing plan, calling us to think about who needs this type of project the most. Families needing more time in RRH would be prioritized for this joint-component project. The shelter referral policy and procedure has not changed much – the major procedure that has changed is the 10 pm bedcount conducted by IMPACT staff. The last bedcount for the night now takes place at 8 PM



Preceding that there was a shelter call connecting shelters with outreach providers to coordinate emergency placements, and the calls eventually tapered off so the shelter calls eventually stopped. The policies will next be voted on by the Board of Directors in their March meeting.

City of Milwaukee Sex Offender Ordinance: City of Milwaukee City Attorney's office representative Adam Stephens joined the Full Body to provide information about the City of Milwaukee's recent Sex Offender ordinance that affects the number of housing options clients in CoC programs have access to. Sex offender registration affects CoC programs such as Milwaukee County's Housing First program which Adam works closely with. Due to a 2017 lawsuit the City had to revise the ordinance previously guiding sex offender registration and the restrictions of residency in proximity to schools and daycare centers. When people are convicted of certain sexual offenses they may need to register for a certain number of years or for a lifetime. Adam observed that the problem with the law is that the levels of threat are not distinguished and we do not know who the real threat is, those who do not need to be monitored and those who do. Milwaukee's previous ordinance adopted in 2014 was challenged based on an argument that the current policy virtually bans those on the registry from living in the city and violates their constitutional rights. Currently a sex offender registered with the State of Wisconsin cannot be within 500 feet of a park or school. Policymakers recognized the city became a hot spot for sex offenders before it adopted an ordinance for sex offenders. We now have restricted distance requirements, from 2000 feet to 500 feet. The City of Milwaukee's ordinance will only affect those within the City of Milwaukee and further state legislation will prevent Milwaukee from attracting sex offenders originally from other cities. If you find you are having trouble with efforts to house folks who are sex offenders while observing the ordinance, Adam is happy to be a contact person. The City continues to push the State to create a statewide plan for this. Adam concluded by acknowledging if you want to prevent someone from being a threat, you do not want them to be homeless because you will not know where they are.

Department on Aging Overview: Liz Oettiker from Milwaukee County's Department on Aging joined the Full Body to present information on services available for elderly people experiencing homelessness. Claire emphasized that with a growing population of folks experiencing homelessness who are elderly it is important that the CoC is familiar with the Dept. on Aging's programs and services. Liz explained that the Dept. on Aging is a one stop shop for anybody over the age of 60. The Dept. on Aging is the gateway for all of the Older Americans Act funding. There are 5 Milwaukee County-owned senior centers available to the public providing community center venue option. The Dept. on Aging also manages senior dining at County-owned senior centers and a senior law center for free legal aid for those in the community who might need it. Anybody over the age of 60 can receive transportation to all medical appointments and senior dining. The Dept. on Aging employs a variety of dementia care specialists, does direct meet and greets with clients, and supports those struggling with caregiving responsibilities who can experience burnout. The Dept. on Aging has memory care cafes for caregivers to bring loved ones to, convene as a support group, and get help with everyday caregiving. There is long term care programming available. Dept. on Aging has human service workers who meet with people in



community and help with getting long term caregiving support. The Dept. on Aging takes roughly 400 calls for that service each month. The remainder of the calls they take are related to intervening on elder abuse. The Dept. can help those over age 60 with housing needs and has the capacity to assist folks with temporary housing. The Dept. on Aging receives lots of self-referrals and tries to do as much outreach as they can in the community especially through senior living or senior dining communities. Liz also discussed long term care and caregiving services. In the State of Wisconsin the 9 different options available for long term care have to be provided by third-party. Dept. on Aging staff are good about getting out, identifying needs, guiding them into right managed care program, and discharging client cases at that point. Liz discussed the Chapter 55 and 51 emergency detention processes and how it applies to this population. The Dept. on Aging cannot detain somebody with an irreversible cognitive impairment under Chapter 51. If we find somebody in the community we can detain them under one of the two processes. Someone determined to need an emergency protective placement will need to have a cognitive impairment or an imminent health and safety risk. Dept. on Aging staff will do an intervention in the home first and 1 to 2 month follow up. Liz stated that this process can be very traumatizing if not approached in the right way. It is helpful to get a caregiver involved. One member noted that in permanent housing residents are aging in place and their own self-neglect may not be investigated by the Department on Aging. The Department of Justice has a grant to do intervention on abuse in later life that will be helpful for CoC members. There will be a coordinated community response conversation coinciding with this grant and they are hiring a coordinator. Elder abuse is reported at rate of 1 in 14 and Liz acknowledged that the acuity of the cases that they see is increasing. Claire will share Liz's contact information with the group following the meeting for further guidance on addressing specific cases.

Inner Beauty Center Presentation: Claire welcomed Deanne Lawson, the Executive Director of Inner Beauty to Full Body to provide members with more information about community resources for those fleeing or experiencing human trafficking. Inner Beauty is a volunteer-run organization located on Southside of Milwaukee at 1300 S. Layton Blvd. The Inner Beauty Center has a Drop-in Center on the south side and their on-site services include meals, clothing, professional haircuts, and personal care items. Deanne noted that oftentimes they are an entry point into services through referrals to other community resources like treatment centers and shelters. Inner Beauty is a partner in a collaborative grant for addressing human trafficking and a member of the Ascension State Human Trafficking Advisory Committee. Some women Inner Beauty volunteers meet have been engaged for more than a year and a half leading to trusting relationships. Generally the women Inner Beauty serves have no support system, or connections to their family. Inner Beauty Center accepts self-referrals, and their client helpline is (414) 737-3733. Deanne stated that while services are gender specific to serve females, Inner Beauty also provide services to transgender females. When minors approach Inner Beauty, they will receive immediate services, and they have a good relationship with Pathfinders, street beat



Community Impact Stories: Millie Coby of Employ Milwaukee shared that they have been working with people who are homeless who have had success in gaining employment, and that Employ Milwaukee has been advocating for flexibility with employers.

Open Discussion/Announcements: Brother Robert Wotypka of Capuchin Community Service shared that a ribbon-cutting event for St. Anthony's supportive apartments will be held March 15th at 10:30 AM in the St. Anthony's building at 1004 N. 10th St. Devin Thomas of UWM's Helen Bader School of Social Welfare faculty shared that students are seeking internship opportunities and she encouraged organizations looking for interns to connect with her. Jenny von Helms of Salvation Army shared that they are hiring and have posted a number of different job opportunities on the new non-profit job search engine JobsthatHelp.com.

Meeting adjourned.



April Consent Agenda

ICA-Consent agenda 4/11/2019

❖ System Performance Measures

- ICA is working on the 2017-2018 SPM submission to HUD. (10/1/2017 to 9/30/2018)
- ALL corrections are due no later than April 12th, 2019.

❖ State EHH CAPER

- All State EHH recipients will receive a link from SAGE to submit their 2018 CAPER. Please note, you will run the report from 4/1/2018 to 3/31/2019. Providers should run their CAPERS to clean up any data issues prior to submission.
- The date due has not been released though we are anticipating DECHR will send out links within the next couple of weeks.

❖ HMIS Training – Coordinated Entry

- Reminder that all staff should be creating an Entry for the Milwaukee CoC Coordinated Entry Program and update on a regular (bi-weekly/monthly basis)
 - If you do not have access, please contact Nancy to obtain the recorded training.

❖ Veterans Initiative

- The Veterans Initiative is asking all providers serving Category 1 clients (Emergency Shelters and Street Outreach providers) to submit referrals for all of their Veteran clients. There has been an increase in housing stock but a decrease in referrals. There are current openings in both PSH programs, SRO, TIP and SSVF.
- All referral forms can be found here: [Veteran Initiative Referral Forms](#)
- Please email completed forms with required documents to [Nancy](#)
- Please make sure to include the following documents with each referral
 - ID
 - DD214 or Veteran ID
 - Birth certificates for all children in the household (if applicable)
 - Disability Statement (I have included a form in the link above)
 - Income verification from last 30 days (if applicable)
 - Homeless History Tracking Form

❖ Point in Time

- Point in Time counts will be conducted on a quarterly basis to ensure accuracy. We are asking all Street Outreach Providers to contact Nancy for more information regarding this new process. This count will only be done for the unsheltered population and will not consist of any warming/cooling rooms. It is meant to track trends and compare to the annual count conducted in January.
- Stay tuned for more details!



Shelter and Transitional Housing Task Force

The Shelter and Transitional Housing Task Force met on March 14.

▶ Emily shared the Housing First Coalition's white paper regarding state funding. We also discussed the state Medicaid Waiver which would allow agencies to bill for outreach and tenancy programs among other programs. Billing and case management standards would need to be met according to a medical model. Programs are encouraged to participate in the May 1st Advocacy Day in Madison.

▶ The SOAR work group had a good meeting with the Social Security office and the Disability Determination Bureau. One suggestion was to set up a secure email line with SSA in order to communicate about clients. Community Advocates administers the IDAP program for Milwaukee County, which can help people who have been denied by SS. About 80% of those who work with IDAP eventually get SS benefits.

▶ Community Advocates hired a new shelter director who will begin in June. CA is operating the new seasonal shelter for single women and families in Waukesha, which is of course is serving residents of Milwaukee. The shelter operates through April 30. ▶ STTF would like to discuss EHH funding levels and the collaborative application in the April PAC meeting.

▶ The County is coordinating focus groups with case managers at each shelter. Last year was the baseline for shelter, and performance based contracting began 2019. It seems like changes may be made to the performance measures based on these focus groups. Likewise, this is the baseline year for CH/My Home/PH Case Management. We'd like to call a meeting with Stacey in July after we've measured the first six months of 2019.

▶ The Milwaukee Rescue Mission will reduce its capacity to 10 women as of April 1. Emily offered help for placement through 2-1-1 of any client who needs to be rehoused. Tippicanoe closes on April 1 for the season. The overnight warming spaces are now closed for the season unless the temperature dips below 20 degrees. Guest House has a few overflow beds through March.

▶ Agencies may notice a decrease in service as clients receive their tax refunds.

▶ The City will chair the Warming Room Committee, which will begin meeting in April. Wendy will reach out to ask for representation and suggest end of season evaluations for organizations that operated warming and overflow spaces. Audra volunteered to be the STTF rep.

▶ Street Angels has a new location on 445 West Oklahoma with ample parking for the agency's buses.

▶ Andi is now chairing the CE group. The MoU is still in progress and will be considerably longer than previous MoUs. The move to changing the CE Lead Agency from United Way to the City of Milwaukee is still in process as details are hammered out.

▶ Our next meeting is Thursday, April 11 at 10:30 am at Greater Milwaukee Foundation

NOFA WORKGROUP COMMITTEE MEETING- The NOFA workgroup met on March 18th and April 1st. At the March 18th meeting the group reviewed the system performance measures and the a draft of the system scoring tool. A finalized draft of the scoring tool was reviewed and send to the Board of Directors for final approval. The April 1st meeting the entire group meet to discuss the recommended amendments of the scoring tool brought forth by the Board. The group began discussions on system disparities.